### VALIMAIL

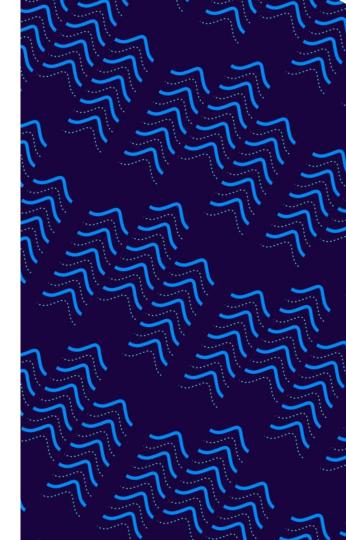
# **Deliverability State of the State**

Al Iverson, Valimail

July 2024

### Agenda

- 1. Yahoogle Update
- 2. Double DKIM & Yahoo CFL
- 3. DMARC & BIMI
- 4. DKIM L Tag Exploit & North Korea DMARC Targeting & Political Email Landscape
- 5. Open Tracking Lawsuits
- 6. Apple Relay Outage in July
- 7. New/Updated Blogs to Watch
- 8. Open Discussion / Q&A



### Who am I?

#### **Al Iverson**

Industry Research and Community Engagement Lead for Valimail <u>www.valimail.com</u>

Spam Resource, since 2001 www.spamresource.com

Wombatmail DNS Tools <u>www.wombatmail.com</u>

Salesforce Marketing Cloud Director of Deliverability for 15 years



## I am not a lawyer and this is not legal advice.

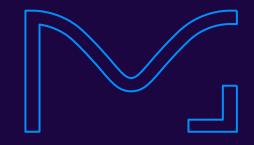


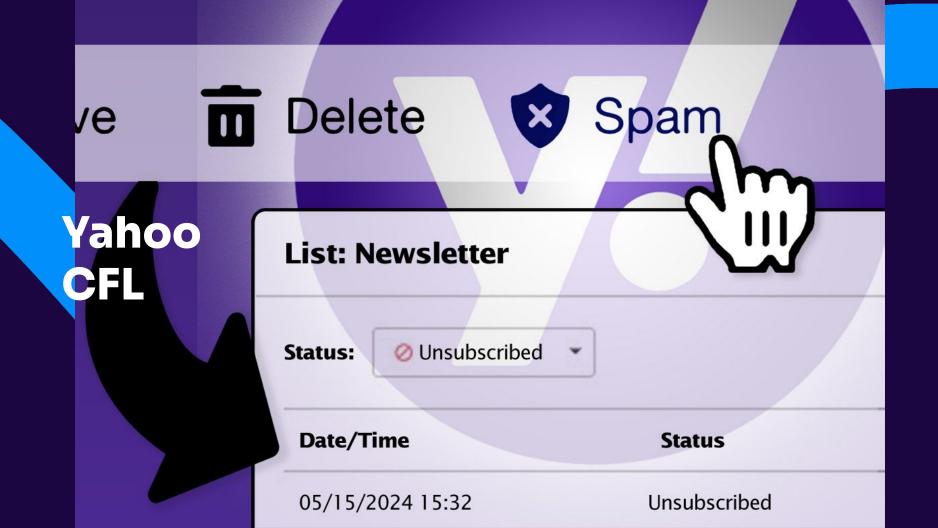
### The Yahoogle Update

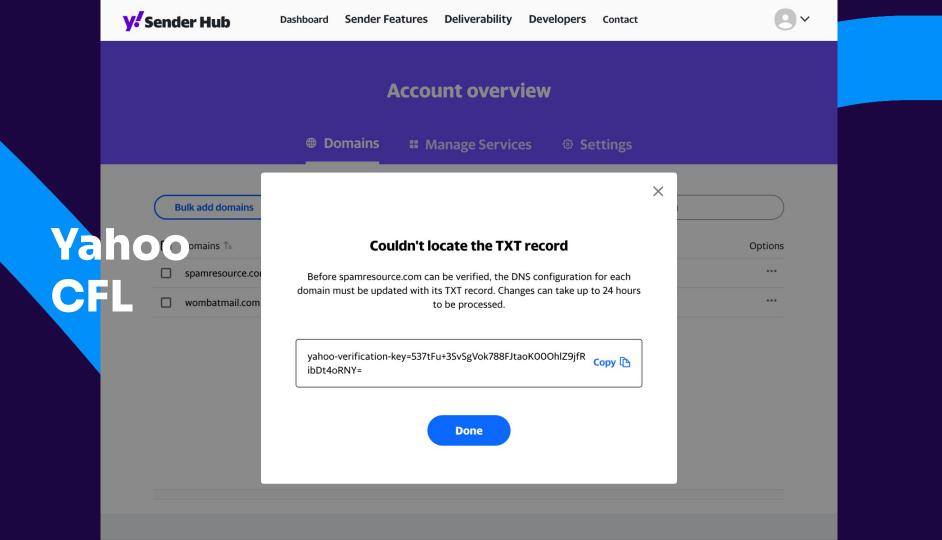
In October 2023, Yahoo & Google Announced Updated Sender **Requirements mandating that senders** implement SPF, DKIM and DMARC email authentication protocols, one-click unsub support, keep low complaint rates, and more.

### Yahoogle: Current Status and Future

- February 2024 came and went; where's the blocking?
- Look for enhanced requirements, we suspect to be announced in early 2025 (speculation!)
- Focus of new requirements? Not sure, we suspect p=quarantine/reject. Maybe reporting? Lots of p=none domains with no RUA today.
- Microsoft: Says they intend to follow same/similar requirements.







#### Yahoo's CFL (Complaint Feedback Loop)

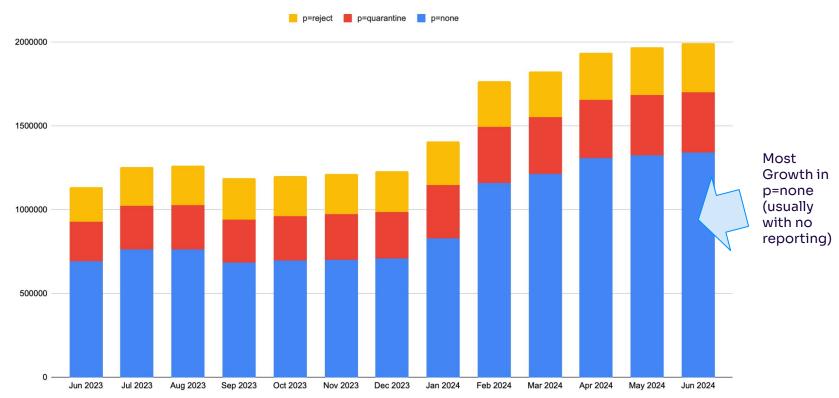
Report Spam -> Send Report to Sender -> Log & Unsub Sender

- Must re-register by August 2024. Sign-up here: <u>https://xnnd.com/n9pd</u>
- DKIM-based, double DKIM okay. No concerns over blended domain rep so far.
- Who else is doing double DKIM? Mailchimp, AWeber, Amazon SES + Many more.
- But if you want to be flexible, have support for a handful of secondary domains for the second DKIM signature.

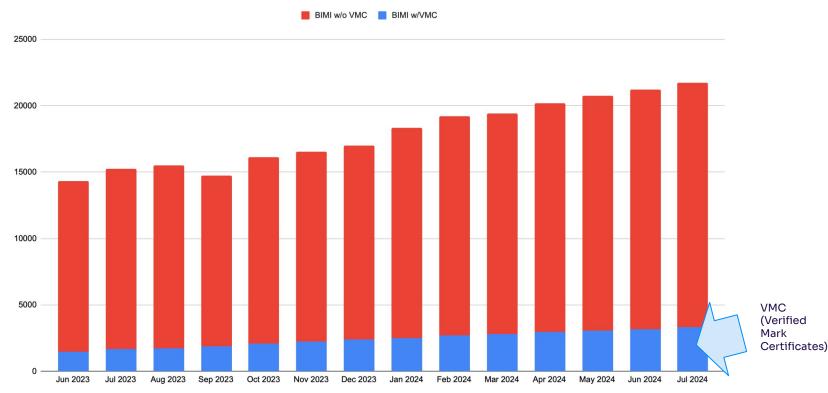
e [	Delete Spam	
	List: Newsletter	
	Status: Ø Unsubscribed	
	Date/Time Status	
	05/15/2024 15:32 Unsubscribed	

### **DMARC & BIMI**

### DMARC Growth (Top 10 Million Domains)



### **BIMI Growth (Top 10 Million Domains)**



### **DMARC and BIMI Challenges**

#### DMARC

- Scary if you get it wrong (could reject desired mail)
- FUD around email forwarding, mailing lists, who should use it
- Tough to get marketing to be interested in a security issue

#### BIMI

- Requires Trademark
- Cost of Trademark + VMC
- Complex VMC process
- No Microsoft Support
- Needs case study showing improved engagement



### But still...BIMI!



### Quick Updates on Nasty Things Happening in 2024

### Nasty Things in 2024

#### **DKIM L= Exploit**

DKIM's "L tag" limits signature coverage of body content, leaving mail open to bad guys to add content and re-send, passing DKIM and DMARC.

Remove L= from your DKIM config!

#### **North Korea Hacking**

US Govt says: North Korea's targeting domains with DMARC p=none to look for spoofing opportunities to compile intelligence.

This highlights that domains with DMARC policy of p=none are NOT PROTECTED.

#### **Political Email**

Silly season is here and it's a good reminder that while political senders are technically exempt from CAN-SPAM, mailbox provider filtering rules still apply.

Spam still gets blocked.

Don't act surprised by that.

### **Open Tracking Lawsuits**

### Open Tracking Lawsuits

- 12+ federal class action lawsuits filed since 2023 alleging violation of Arizona law (Ariz. Rev. Stat. Ann. § 44-1376.01.)
- At issue: Open tracking ("spy pixels")
- Cases include:
  - Hartley v. Urban Outfitters
  - Dominguez v. Lowe's Companies/Salesforce
  - Carbajal v. Home Depot/Validity
- Hartley is first to be thrown out.
- Read more from Mickey Chandler: <u>https://xnnd.com/6qpk</u> (spamtacular.com)

### Open Tracking Lawsuits: Hartley

As a matter of law, the Court concludes that digital records reflecting merely the dates and times at which Plaintiff opened promotional emails **she signed up to receive**, and the length of time she spent reading them, are not sufficiently personal to support a concrete injury. Like a users' keystrokes and mouse clicks upon voluntarily visiting a retailers' website, these details are **entitled to less privacy protection by virtue of Plaintiff's decision to opt into** receiving and reading the emails.

— Memorandum Opinion, Hartley v. Urban Outfitters, Inc., No. 2:23-cv-04891 (E.D. Penn. 07/17/2024), ECF No. 17, at 13. (Cleaned up, emphasis added).

See https://xnnd.com/6qpk

### Apple Private Relay Outage

### **Apple Private Relay Outage**

- From 2:30 am Thursday July 25 through 11:00 pm Sunday July 28 (EDT).
- **iCloud Private Relay** intermittent issues.
- Likely affected **Mail Privacy Protection**, too.
- Many ESPs say opens were way down during this period.
- Substack confirms here: <u>https://xnnd.com/my91</u>



### **New Resources to Watch**

#### **Resources to Watch**







Send it Right, a new blog by Lauren Meyer Spamtacular, recently re-launched, by Mickey Chandler It me! Al Iverson Spam Resource

send-it-right.com

spamtacular.com

spamreource.com

Bonus: Jennifer Nespola Lantz's ISKTBN Deliverability Blog: blog.isktbn.com

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### **Q&A / Open Discussion**

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